



Insure4More Campaign (Policyholders)

Frequently Asked Questions

- 1. What is “Insure4More Campaign”?**
It is a campaign to reward MSIG Motor policyholder for Comprehensive, Third Party (TP) and Third Party Fire and Theft (TPFT) cover, Private Cars and Motorcycles who purchases one or more non-motor policies during the campaign period. Policyholders must also provide their valid mobile number accurately to be eligible for this campaign.
- 2. What is the campaign period?**
The campaign period runs from 15th June 2023 to 30th September 2023 (both dates are inclusive).
- 3. How do I participate in this campaign?**
You can participate by purchasing any participating products during campaign period on top of your existing motor policy/ies between 15th June and 30th September 2023 (both dates are inclusive).
- 4. Where can I purchase the insurance in order to receive the reward?**
You may purchase directly via MSIG or through any of MSIG’s authorised insurance advisors.
- 5. Am I eligible for this campaign if my insurance was previously not insured with MSIG?**
Yes, MSIG will accept both new and renewal insurance.
- 6. Is Private Car Third Party or Third Party Fire & Theft policy eligible for this campaign?**
Yes, this campaign applies to anyone who has a personal motor policy with MSIG.
- 7. My insurance is classified as “referred risk” by MSIG, do I qualify to participate in the campaign?**
Yes, as long as the cover note/policy has been issued during the campaign period.
- 8. My vehicle is registered under my company’s name, am I eligible for the Campaign?**
No, this campaign is only for personal motor policyholders.
- 9. My policy will be expiring on 15th October 2023, and if I renew my cover note/policy on 14th October 2023, will I be eligible for this campaign?**
No, all cover note/policy must be issued between 15th June 2023 and 30th September 2023 in order to receive the reward.
- 10. My policy will be expiring on 30th July 2023, but I have already renewed my cover note/policy on 1st July 2023 with other insurer. Am I eligible for this campaign?**
No, since you do not have an active motor policy with MSIG during campaign period.
- 11. I have received my quotation on 31st July 2023, and can only convert it into cover note/policy on 1st August 2023. Am I eligible for this campaign?**
Yes, you are eligible as long as your cover note is issued on or within campaign period and convert to policy on or before 15th October 2023 and as long as you have an active personal motor policy with us during campaign period.
- 12. What are the rewards that can be received?**
MSIG offers TNG credit based on the product purchased during the campaign period as per table below:

Theme	Participating Products	Value of TNG credit
Personal Accident (PA)	Prime PA Individual PA	RM25
Home	Home Safeguard All-In-Home Houseowner/Householder	
Medical	FlexiHealth Healthcare International	RM50 <i>(if Insured/policyholder ≤40 years old)</i>



	Cancer Care 365 EZ Plus Critical Care	RM25 <i>(if Insured/policyholder >40 years old)</i>
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13. How will the eligible customers be notified?

Eligible customer will receive TNG credit into their e-wallet and be notified via sms through the mobile number registered with MSIG. Please ensure you have entered your valid mobile number correctly in order to receive the TNG credit.

14. Can I transfer my TNG credit to my bank account?

Yes, the TNG credit can be transferred to domestic bank via DuitNow transfer or Peer-to-peer transfer.

15. What is the validity period of the TNG credit?

There is no validity date of the TNG credit.

16. Who do I contact if my question(s) was not addressed above?

If you have additional questions or concerns regarding the campaign, please contact your insurance advisor or MSIG's Customer Service Hotline @ 1-800-88-6744.