

Motor for More Campaign (Policyholders)

Frequently Asked Questions

1. What is “Motor for More Campaign”?

It is a campaign to reward MSIG policyholders who purchases either Private Car, Commercial Vehicle “A” Permit or “C” Permit comprehensive policies during the campaign period. Policyholders must also provide their valid email address, mobile number and occupation* accurately to be eligible for this campaign.

2. What is the campaign extension period?

The campaign period was from 15th July 2020 to 14th October 2020 and has been extended until 14th November 2020 (both dates are inclusive).

3. How do I participate in this campaign?

You can participate by purchasing a Private Car, Commercial Vehicle “A” Permit or “C” Permit comprehensive policy between 15th July and 14th November 2020 (both dates are inclusive).

4. Where can I purchase the insurance in order to receive the reward?

You may purchase directly via MSIG or through any of MSIG’s authorised insurance advisors.

5. Am I eligible for this campaign if my insurance was previously not insured with MSIG?

Yes, MSIG will accept both new and renewal insurance.

6. Is Private Car Third Party or Third Party Fire & Theft policy eligible for this campaign?

No, purchase of either of those policies are not eligible.

7. Is Standalone Commercial Vehicle Trailer policy eligible for this campaign?

No, purchase of Standalone Commercial Vehicle Trailer policies are not eligible.

8. My insurance is classified as “referred risk” by MSIG, do I qualify to participate in the campaign?

Yes, as long as the cover note/policy has been issued during the campaign period.

9. My vehicle is registered under my company’s name, am I eligible for the Campaign?

Yes, you need to accurately provide the mobile phone number and email address of the person-in-charge when you purchase the insurance.

10. My policy will be expiring on 30th November 2020, and if I renew my cover note/policy on 1st October 2020, will I be eligible for this campaign?

Yes, you are eligible as long as your cover note is issued on or within campaign period and convert to policy on or before 30th November 2020.

11. My policy will be expiring on 30th July 2020, but I have already renewed my cover note/policy on 1st July 2020. Am I eligible for this campaign?

No, since the cover note/policy has been issued before the campaign’s commencement date.

12. I have received my quotation on 13th October 2020, and can only convert it into cover note/policy on 15th November 2020. Am I eligible for this campaign?

No, all cover note/policy must be issued between 15th July 2020 and 14th November 2020 in order to receive the reward.

13. What are the rewards that can be received?

MSIG offers e-Vouchers based on the gross minimum premium as per table below:

a) MSIG Private Car Comprehensive Insurance

Gross Minimum Premium Excluding SST & Stamp Duty	Value of the e-Voucher
RM200 - RM599	RM25
RM600 - RM999	RM50
RM1000 - RM2499	RM75
RM 2500 & Above	RM150

b) MSIG Commercial Vehicle “A” Permit and “C” Permit Comprehensive Insurance

Gross Minimum Premium Excluding SST & Stamp Duty	Value of the e-Voucher
RM200 - RM599	RM25
RM600 - RM999	RM50
RM1000 - RM2499	RM100
RM 2500 & Above	RM150

14. How will the eligible customers be notified?

Eligible customer will receive a unique e-Voucher code through SMS notification or email address registered with MSIG. Please ensure you have entered your valid mobile number, email address & occupation* correctly in order to receive the e-Voucher code.

15. Can I convert my e-Voucher to cash or prizes with equivalent value?

No, the e-Voucher can only be redeemed with the authorised merchant.

16. What is the validity period of the e-Voucher?

The validity date and the steps to redeem the e-Voucher will be shared via notification by MSIG.

17. If I do not utilize my e-Voucher before the expiry date, can I request for another e-Voucher or an extension?

No, each e-Voucher has a set validity date and MSIG will not provide replacement or extension.

18. Who do I contact if my question(s) was not addressed above?

If you have additional questions or concerns regarding the campaign, please contact your insurance advisor or MSIG’s Customer Service Hotline @ 1-800-88-6744.

*Note: Campaign extension to 14 Nov with revised condition.